

METHOD AND APPARATUS FOR MEASURING
PRODUCT SHIPMENT PROCESS CAPABILITY

ABSTRACT

46 A system and method for automatically assessing the process quality capability of a shipping process is disclosed. The system monitors data on a database that is being constantly updated with information about shipment requests and shipment dates for various products. From that data, a statistical calculation is performed and the results are indicated on an Internet or intranet electronic page. The statistical calculation is designed to indicate the capabilities of the current process to deliver products to customers on time.